

**AXA: A global leader in financial  
protection**

**Henri de Castries - Group CEO**

**Merrill Lynch**

**Bank and Insurance Conference**

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**FINANCIAL  
PROTECTION**

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# Disclaimer and Cautionary Statements Concerning Forward-looking Statements

AXA's independent auditors have carried out a limited review of AXA's consolidated first half 2005 financial statements. AXA's 1H05 earnings have been prepared in accordance with IFRS and interpretations expected to be applicable and endorsed by the European Commission for the year-end closing 2005.

AXA has applied the amendment to IAS 39 regarding the fair value option issued by the IASB on June 16, 2005 and the amendment to IAS 19 regarding employee benefits approved by the ARC, which are both expected to be formally endorsed by the European Commission in the second half of 2005. The IFRS standards and IFRIC interpretations that will be applicable at December 31, 2005, including those that will be applicable on an optional basis, are not known with certainty at this time.

Certain statements contained herein are forward-looking statements including, but not limited to, statements that are predications of or indicate future events, trends, plans or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by other factors that could cause actual results and AXA's plans and objectives to differ materially from those expressed or implied in the forward looking statements (or from past results). These risks and uncertainties include, without limitation, the risk of future catastrophic events including possible future weather related events and /or terrorist related incidents. Please refer to AXA's Document de Référence and AXA's Annual Report on Form 20-F for the year ended December 31, 2004, for a description of certain important factors, risks and uncertainties that may affect AXA's business. AXA undertakes no obligation to publicly update or revise any of these forward-looking statements, whether to reflect new information, future events or circumstances or otherwise.



# Table of contents

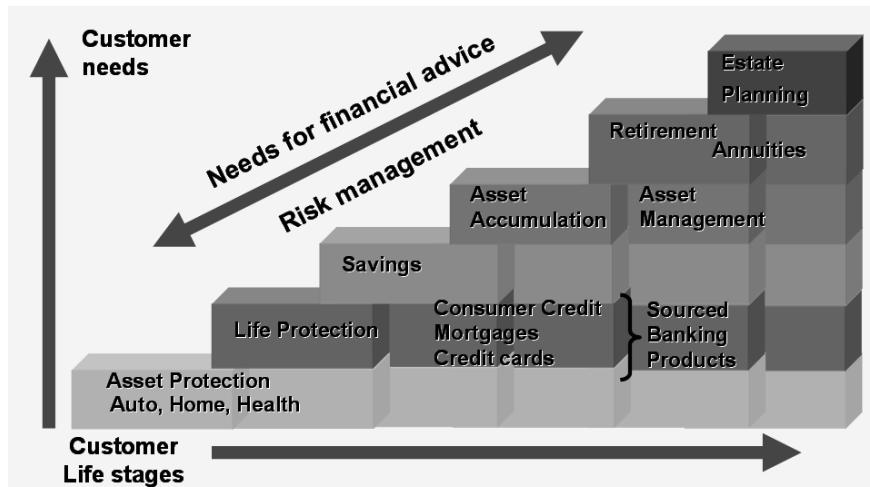
- **1 : AXA strategy**
- **2 : Our environment in the next 5-7 years**
- **3 : How we plan to differentiate ourselves from the competition**
- **4 : Conclusion**

**This year we are celebrating 20 years of the AXA brand...**

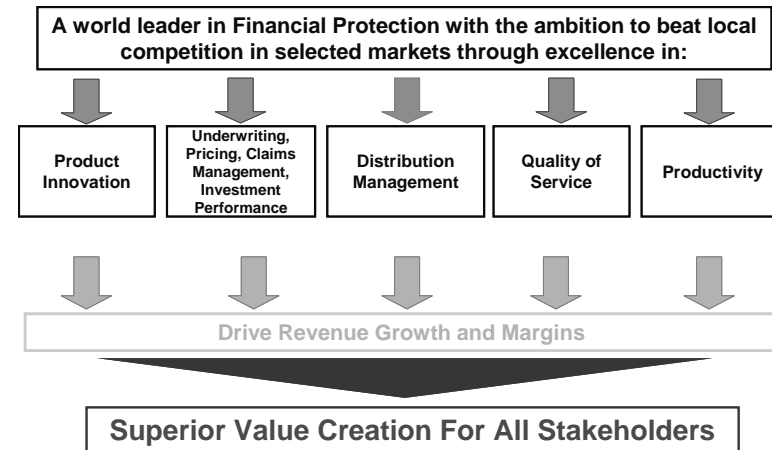


# ...20 years to build a unique company...

## A clearly defined business model...



## A focused execution, dedicated to operational excellence

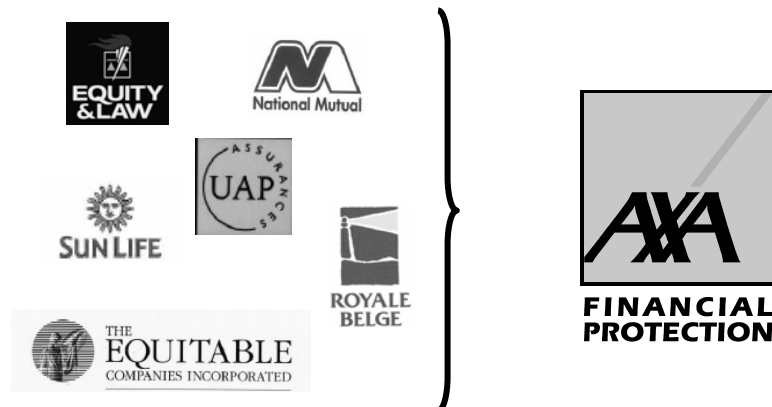


## A clearly defined strategy...

- Financial Protection *versus* Bancassurance
- 3 Major Businesses (Life & Savings, Asset Management, Property & Casualty) *versus* pure player
- Financial Recovery of Core Business Lines *versus* Sale of Non-Performing Activities
- Focus on Key Markets rather than be in All Markets



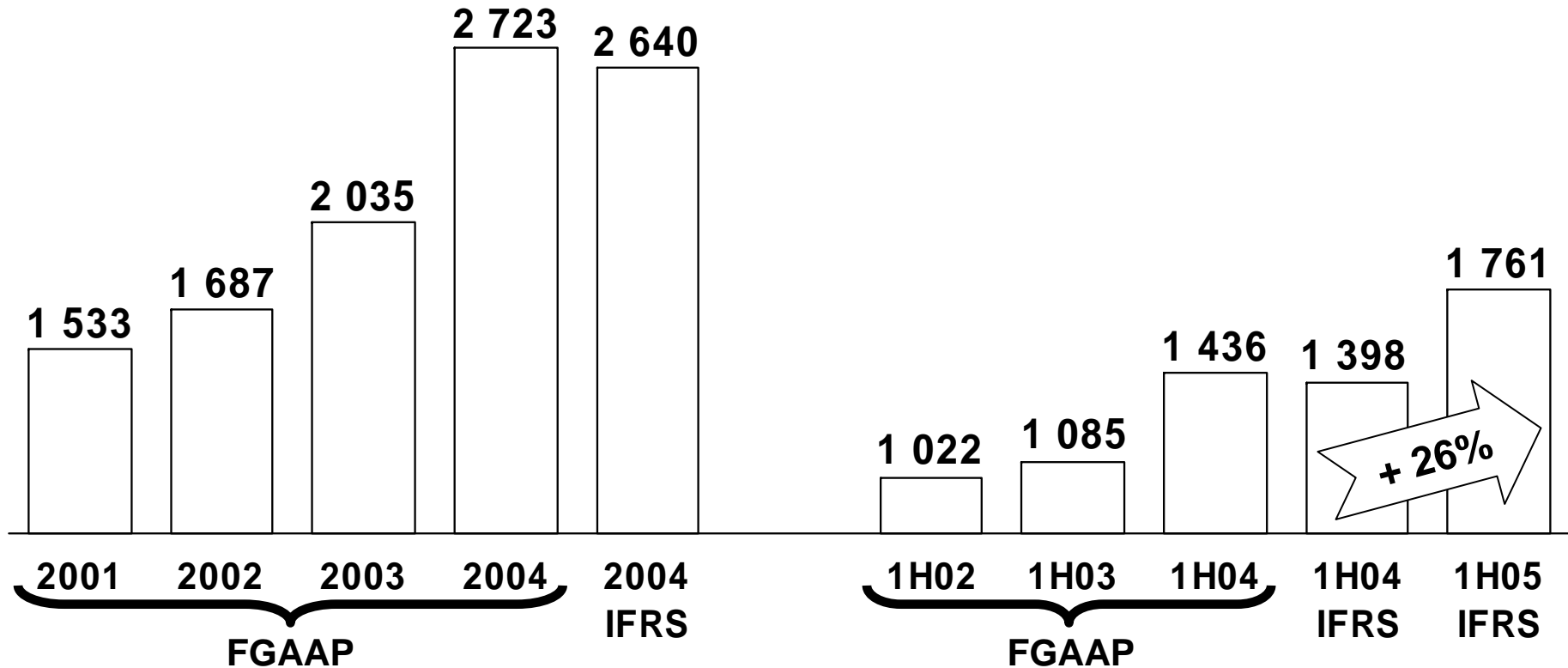
## One common brand



**[ ...that has demonstrated its ability to deliver underlying earnings growth through the cycle**

Euro million

## Underlying Earnings



Per share<sup>(1)</sup>:

0.88

0.96

1.12

1.43

1.42

0.58

0.61

0.77

0.77

0.93



(1) Euro - Fully diluted.

**[ Our ambition is...**

**To become the preferred company in our industry**



**To be recognised by our customers as Close and Qualified,  
for the superior quality of our products,  
our services and our distribution**



**To deliver the promise of our worldwide brand**

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# Table of contents

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# The environment we can expect at the turn of the decade

## The economic competition could become more open

More firms will acquire strong influence, becoming global, promoting economic progress in the development of the world and dispersing technology

The traditional geographic grouping could move to a world of “mega-cities”, linked by flows of telecommunication, trade, finance

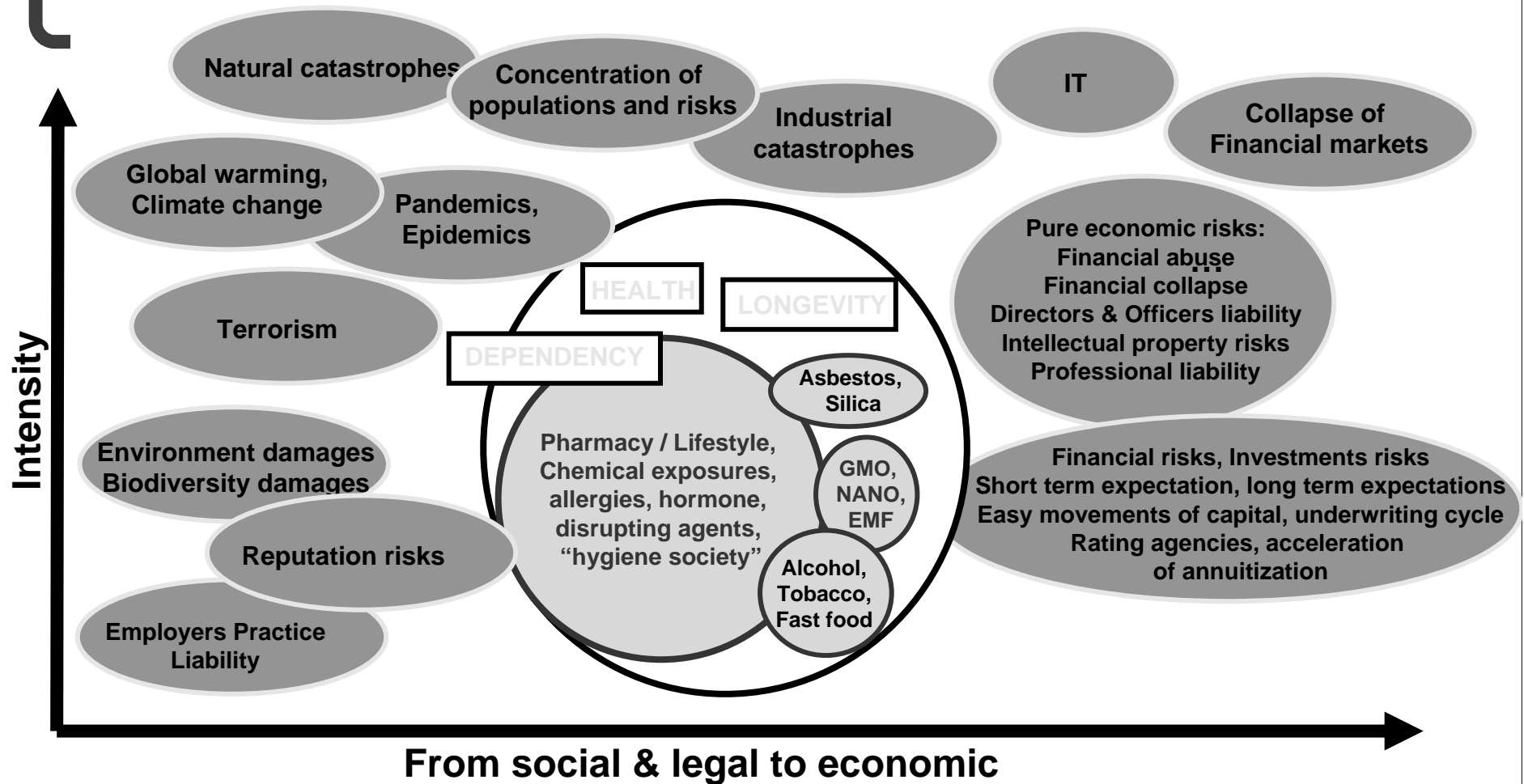
## The 3rd technology revolution is on its way

The next revolution in high technology will involve nano-, bio-, information, materials technology. Countries & groups that can access & adopt new technologies will take greatest benefit of growth

## What could derail or slow the trend

- Major global conflict
- Pandemic
- Serial terrorist attack
- Acceleration of climatic change
- Global depression
- Cyber attacks on information
- Abrupt reversal of capital movements

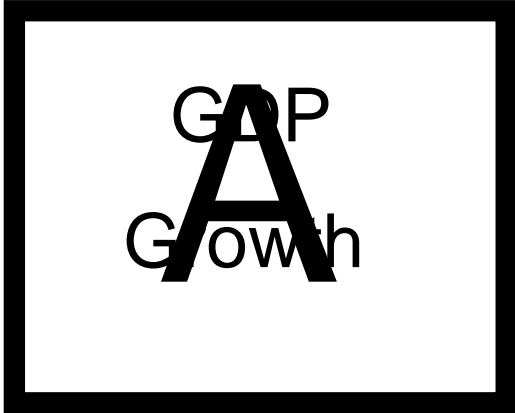
# The risks we will have to face



**Legal & social developments :**  
 Legal/medical inflation, consumerism,  
 government interference, fear of risk,  
 precaution principle increasing,  
 bureaucracy, US legal system

**Economic developments :**  
 new technology / proof of causation  
 & interdependency  
 Just in time / business interruption  
 Competition / lake of quality in industry  
 & bad risk selection in insurance

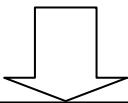
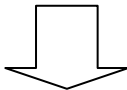
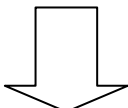
# Growth? Where will it come from ?



X



X



<b>2005-2012 Economic Growth (volume)</b>	
OCDE	2% <sup>(-)</sup> to 3% <sup>(+)</sup> per year
Emerging Countries	4% <sup>(+)</sup> to 7% <sup>(+)</sup> per year

*Strong regional differentiation*

<b>2005-2012 GWP Growth (value)</b>	
LIFE	5% to 8% per year
P&C	3% to 5% per year

*Aging population  
Retires needs  
Health needs  
Wealth needs  
Fear*

**> 100%  
of the average market  
performance**

*Offer  
Distribution  
Industrial & organizational  
model  
Group Leverage  
Group Values*



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# [ How do we plan to differentiate ourselves?

- Distribution initiatives
- Product innovation
- Quality of service
- Regional initiatives
- Group initiatives

# Distribution initiatives: a pragmatic approach to proprietary/non proprietary strategies

## US

Certification process  
Financial planner channel  
wholesalers

## JAPAN

Bancassurance  
Shinsei Bk / Tokyo Mitsub / Mitsui Life / Asahi  
Life ...

## FRANCE

AGVS and IFA development  
Increasing size of networks to 800 tied agents  
Increasing penetration of IFA networks  
Rolling out AXA Private Clients

## GERMANY

Make distribution a true profit centre  
Segmentation

## UK

Insurance Corporate Partnerships  
Life Partnerships  
Barclays, Bankhall...

## S-E ASIA

Local Partnerships  
Indonesia: Bank Mandiri / Malaysia: Affin Group  
/ India: Bharti JV



# Product innovation: momentum is building up

## ■ AXA France

- Optial patrimoine
- Odysseel
- Avanssur (JV with BNP P)

## ■ AXA Japan

- LTTP, LTPA
- New Mutual Aid
- Accumulator

## ■ AXA Belgium

- Millesimo

## ■ AXA Assicurazioni

- Formula Vincente

## ■ AXA – Equitable

- Retirement Strategies

## ■ AXA Spain

- Garantiss'immo

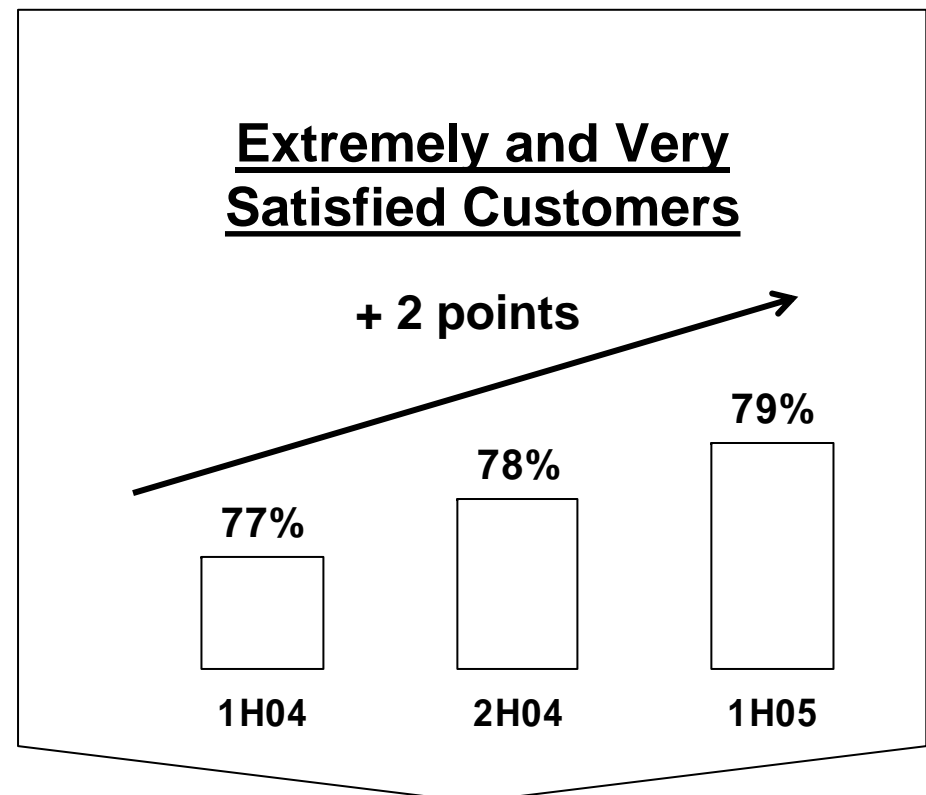
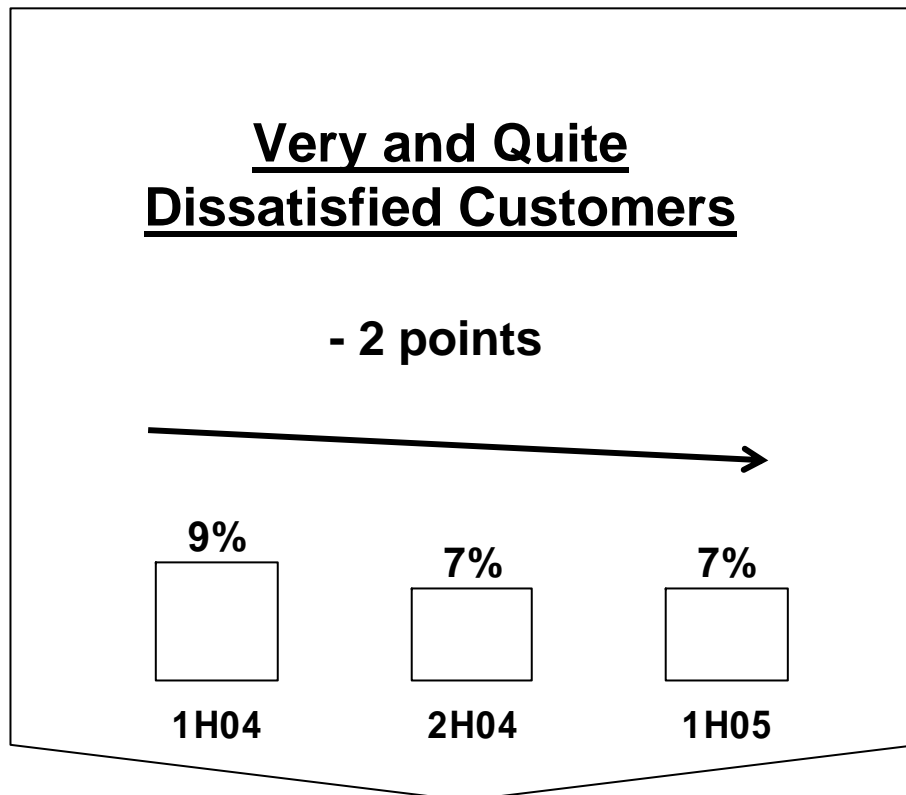
## ■ AXA Investment Managers

- Framlington offerings



# Quality of services: you only improve what you measure

We reduced dissatisfaction and increased satisfaction



**Stronger customer focus should enable us to accelerate our growth**



# [ Regional Initiatives

## **MEDITERRANEAN REGION**

- Five Key regionalization Priorities (for development of organic growth, cost rationalization, development of operational excellence)
- Strong governance of the regionalization
- Local entities focused on distribution and sales

## **ASIA**

- Regional initiatives for Distribution channels' development
- Regional HR strategy
- Leveraging the Australian expertise in Asia (Grow the IPAC advice business, focus on the wealth management market)

## **NORTHERN EUROPE**

- Definition of a regionalized CFO risk management structure
- Setting up of a regional ALM / Investment management structure
- Joint initiatives to develop bancassurance synergies

# Group Initiatives

**Improving Group Risk Management**

**Claims management**  
Fraud, leakage, insurance procurement

**Process improvement**  
Quality of service

**Product innovation**  
Life offer forum

**Capital allocation/securization**  
Optimization of assets mix/duration,  
Optimization of business mix

**Dash boards for knowledge management**  
Distribution dash board, Distributor scope,...



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# Achievements and opportunities are encouraging

## Achievements

- Life and VA sales in the US
- IFA U/L bonds sales in the UK
- Life sales in Belgium
- P&C in France and Southern Europe
- Medical and Traditional products in Japan
- Asset management net inflows

## Opportunities

- Bancassurance in Japan
- Further acceleration of U/L sales in France
- P&C in Germany and Belgium
- Retirement market in the US
- Financial planner channel in the US
- Pensions in Germany



**Our long term growth prospects  
are very good**



**Thank you  
Any Questions?**



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